

### **Dormant Account**

In case of dormant accounts i.e. clients who have not traded for more than six months, all the transactions are confirmed over telephone with clients if such transactions are executed after a gap of six months. In addition to above, if any delivery based sell trades are executed in any account which is inactive for more than nine months, there is a proactive calling from head office to check the authenticity of the client and trade. In case if the clients want to trade after a period one year, we take a new KYC before his account is made active. If there are any funds or securities after meeting trade obligation, the same shall be return to the client. All these checks are monitored by the Compliance officer.

For GROVALUE SECURITIES PVT. LTD.



Authorised Signatory / Director